

FERCAM has established its corporate Policy regarding **Quality, Environment and Safety**, in line with its mission and vision. Through a constant commitment to the continuous improvement of its business processes, the company strives to achieve its success and customer satisfaction. FERCAM recognizes environmental protection as a key factor for its development and, aware of the responsibility this entails, operates in the market with a focus on economic, social and environmental sustainability.

These values are embedded and integrated into a specific commitment to ensuring occupational safety and security (in terms of protecting people, goods, and information), in line with production activities and the available company resources.

FERCAM's main goals are:

- Offer a quality service in line with the customer needs and deliver the service as agreed;
- Comply with current legislation relating to environment, health and occupational safety;
- Manage company processes with effectiveness and efficiency, ensuring adequate communication towards collaborators and stakeholders;
- Optimize energy and raw materials consumption and promote a waste management system aimed at their reduction and recycling;
- Provide logistics services that guarantee safety protection of products, of information management and people;
- Manage its business processes with the aim of reducing and mitigating greenhouse gas emissions and their effects on climate change by defining improvement goals and actions;
- Contribute to accelerating the transition to more sustainable transportation solutions, including innovation and development partnerships;
- Adopt a proactive risk assessment approach and promote a responsible management of business activities.

The company's goals are pursued through the following activities:

- To understand customer needs and keep them informed throughout the service process;
- Measure, evaluate and control the quality performance in order to continuously improve the service;
- Provide adequate training and information to employees regarding the activities performed, encouraging them to actively participate in improving performance in terms of quality, environment and safety at work;
- Monitor, evaluate and, where possible, reduce the environmental impact of activities, involving suppliers and customers;
- Monitor and optimize energy consumption and, where possible, reduce greenhouse gas emissions and others air pollutants related to the company operations;
- Ensure a healthy and safe working environment, particularly by promoting risk prevention initiatives and monitoring performance indicators;
- Inform stakeholders about company performance;
- Promote BBS Principles (Behaviour Based Safety);
- Adopt IT and security systems that ensure security and integrity of goods during all stages of transport and storage;
- Implement preventive measures focused on reducing impacts and encouraging effective and environmentally friendly business practices with the aim of preventing any form of environmental pollution during all the operational phases.

FERCAM is committed to providing the necessary resources to continuously maintain and improve the company management system, through the appointment of specific committees, the involvement of business functions at different levels and by setting measurable objectives

FERCAM communicates its own policy to its collaborators and makes it available to stakeholders, periodically reviewing it to ensure suitability for the company's organization and applicable legislation. The policy applies to all Groups companies.

Bolzano, September 30th 2025

Managing Director
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